



**HARRIS**  
ASSOCIATES

## Response \* Assessment \* Compliance

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Colloquially referred to as our RAC services, we have developed a range of specific yet flexible services where the focus is on precision and simplification. At the core of these services is our ability to advise and guide clients and customers through sometimes complex and seemingly complicated compliance, regulatory and time critical matters. Our aim is always to provide competent, coherent, and reliable advice without the drama. There are eight core services that we include under our RAC umbrella.

### 1. Statutory Regulations Expertise

Our clients look to us to provide expert advice, strategic guidance, detailed methodologies, and a guiding hand on a plethora of regulatory matters at each and every stage of a buildings' life cycle.

### 2. Peril & Surge Response

We have the experience, knowledge and resources to provide immediate assistance on major high net worth and complex projects through to single, standalone buildings in all sectors. By leveraging our on-demand model, insurers and loss adjusters can better respond to catastrophes and we can reduce strain on the loss adjuster networks without increasing overheads or cost blows outs.

### 3. Latent Defect Expertise

We act as Latent Defects Surveyors providing innovative solutions for our clients. We have vast experience in providing assistance to underwriters and appointed claims managers to enable full analysis of claims and agree revisions to underwriting and / or claims processes. Our surveyors are able to translate technical information into easily understood advice to support business decisions to the benefit of all parties.

### 4. Expert Witness

We can act as expert witness for both landlords and tenants, freeholders and leaseholders in connection with the repair and maintenance of property, including planning and forecasting works and expenditure, procurement, management and execution of works contracts. Other areas of expert witness capability include contract disputes, latent defect identification and insurance claims.





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### 5. Defect Analysis

Our services include undertaking all investigation and exploratory work (intrusive and non-intrusive) and provision of advice on options for repairs and costs. Where required we arrange for other consultants to provide specialist advice. We also select suitable and approved contractors and co-ordinate remedial works to completion.

### 6. Compliance & Document Review Service

Our CDR service provision is all-encompassing and stretches from EWS1 and façade assessment reviews, fire risk assessment reviews, asset management plan checks and O&M manual and user guide checks though to lease and building manual reviews and insurance policy check, reinstatement assessments and even asbestos register and statutory compliance checks.

### 7. Planned Maintenance Programming

Lease obligations, best practice, technological advances, financial parameters, services provision and legal constraints are among the factors that need to be considered when preparing a PMP. Applying our expertise whilst remaining flexible to the clients sometimes changing priorities is key.

### 8. Transition Services

Our Transition Services focus on the change-over from development and construction through to the asset management and investment functions. Each Transition Service is tailored to the particular development with the focus on compliance, detailed record production and implementation of robust procedures.

For further details about these services please visit our website [www.harrisassociatesuk.com](http://www.harrisassociatesuk.com) or contact Shaun Harris: [shaun@harrisassociatesuk.com](mailto:shaun@harrisassociatesuk.com) / 0203 195 0857 / 07950 336450

